

Elicitation and Collaboration

Approach BA Approach



**Existing
BA Information**



**Stakeholder
Engagement
Approach**

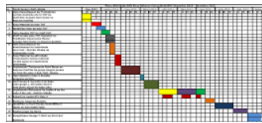


**Supporting
Materials**

G&T

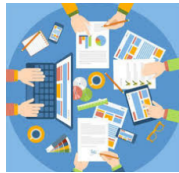
Guide Elicitation Activity
Capture Elicitation Outcomes

Elements



**4.1 - Elicitation
Activity
Plan**

Inputs



**4.2 - Elicitation
Results
(unconfirmed)**

Outputs

4.2 - Conduct Elicitation

Stakeholders

- Tasks Using
This Output**
- ⊕ Customer
 - ⊕ Domain Subject Matter Expert
 - ⊕ End User
 - ⊕ Implementation Subject Matter Expert
 - ⊕ Sponsor
 - ⊕ Any Stakeholders

4.3 - Confirm Elicitation Results

Techniques

Benchmarking and Market Analysis ⊕

Brainstorming ⊕

Business Rules Analysis ⊕

Collaborative Games ⊕

Concept Models ⊕

Data Minding ⊕

Data Modelling ⊕

Document Analysis ⊕

Focus Groups ⊕

Interface Analysis ⊕

Interviews ⊕

Mind Mapping ⊕

Observation ⊕

Process Analysis ⊕

Process Modelling ⊕

Prototyping ⊕

Survey or Questionnaire ⊕

Workshops ⊕

**The purpose of Conduct Elicitation is to
draw out, explore, and identify information
relevant to the change.**