

# Solution Evaluation

Stakeholders

- Domain Subject Matter Expert
- Project Manager
- Sponsor

Elements

- Solution Performance versus Desired Value
- Risks
- Trends
- Accuracy
- Performance Variances

G&T



Change Strategy



Future State Description

Category	Item	Value	Value	Value	Value
Financial	Revenue	High	High	Estimate	Estimate
Operational	Efficiency	High	High	Estimate	Estimate
Customer	Satisfaction	High	High	Estimate	Estimate
Human Resources	Productivity	High	High	Estimate	Estimate
Information Technology	System Uptime	High	High	Estimate	Estimate
Legal & Compliance	Regulatory Adherence	High	High	Estimate	Estimate
Environmental	Sustainability	High	High	Estimate	Estimate
Health & Safety	Incident Rate	Low	Low	Estimate	Estimate
Quality Management	Defect Rate	Low	Low	Estimate	Estimate
Project Management	On-Time Delivery	High	High	Estimate	Estimate
Supply Chain	Inventory Turnover	High	High	Estimate	Estimate
Marketing	Lead Conversion	High	High	Estimate	Estimate
Sales	Customer Retention	High	High	Estimate	Estimate
Support	First Response Time	Low	Low	Estimate	Estimate
Training	Employee Engagement	High	High	Estimate	Estimate
Facilities	Energy Consumption	Low	Low	Estimate	Estimate
IT Infrastructure	Network Latency	Low	Low	Estimate	Estimate
Security	Breach Incidents	Low	Low	Estimate	Estimate
Business Continuity	Disaster Recovery Time	Low	Low	Estimate	Estimate
Corporate Governance	Board Effectiveness	High	High	Estimate	Estimate
Executive Compensation	Pay Ratio	High	High	Estimate	Estimate
Shareholder Activism	Shareholder Engagement	High	High	Estimate	Estimate
ESG Reporting	ESG Score	High	High	Estimate	Estimate
Stakeholder Engagement	Stakeholder Satisfaction	High	High	Estimate	Estimate
Community Relations	Community Investment	High	High	Estimate	Estimate
Philanthropy	Philanthropic Impact	High	High	Estimate	Estimate
Employee Well-being	Employee Health & Safety	High	High	Estimate	Estimate
Diversity & Inclusion	Diversity Metrics	High	High	Estimate	Estimate
Gender Equality	Gender Pay Gap	Low	Low	Estimate	Estimate
Human Rights	Human Rights Incidents	Low	Low	Estimate	Estimate
Anti-Corruption	Anti-Corruption Incidents	Low	Low	Estimate	Estimate
Transparency	Transparency Score	High	High	Estimate	Estimate
Accountability	Accountability Score	High	High	Estimate	Estimate
Integrity	Integrity Score	High	High	Estimate	Estimate
Trust	Trust Score	High	High	Estimate	Estimate
Reputation	Reputation Score	High	High	Estimate	Estimate
Brand Equity	Brand Equity Score	High	High	Estimate	Estimate
Customer Loyalty	Customer Loyalty Score	High	High	Estimate	Estimate
Employee Loyalty	Employee Loyalty Score	High	High	Estimate	Estimate
Supplier Loyalty	Supplier Loyalty Score	High	High	Estimate	Estimate
Partner Loyalty	Partner Loyalty Score	High	High	Estimate	Estimate
Investor Loyalty	Investor Loyalty Score	High	High	Estimate	Estimate
Government Loyalty	Government Loyalty Score	High	High	Estimate	Estimate
Community Loyalty	Community Loyalty Score	High	High	Estimate	Estimate
Stakeholder Loyalty	Stakeholder Loyalty Score	High	High	Estimate	Estimate
Overall	Overall Score	High	High	Estimate	Estimate

Risk Analysis Results



Scope Solution

## 8.2 - Analyze Performance Measures

Inputs



6.2 - Potential Value



8.1 - Solution Performance Measures



8.2 - Solution Performance Analysis

Outputs



Tasks Using This Output

8.3 - Assess Solution Limitations  
8.4 - Assess Enterprise Limitations

Techniques

- Acceptance and Evaluation Criteria
- Benchmarking and Market Analysis
- Data Mining
- Interviews
- Metrics and KPIs
- Observation
- Risk Analysis and Management
- Root Cause Analysis
- Survey or Questionnaire

The purpose of Analyze Performance Measures is to provide insights into the performance and solution in relation to the value it brings.