

Underlying Competencies

Respect deliverables, time, budget

Confidence attitude

Immediately react

Schedule always updated

Work closely with all stakeholders

Trustworthiness

Stakeholders's respect

Identify ethical dilemmas

Decisions - Stakeholder's interest

Reasoning for decisions

Conflicts prompt disclosure

Honesty

Ethics

Plan

Prepare

Act

Deliver

**Trace &
Document**

Organization & Time Management

9.2 - Behavioural Characteristics

Courage

Adapt

Positive Attitude

Ready to learn, to change

Adaptability

Personal Accountability

Work effort's plan + rework

Work's status + organised

Identify risks & Issues

Requirements tracability

Behavioural Characteristics are not unique to BA but they have been found to increase personal effectiveness in the practice of BA.