

1 - Preface

Business Analysis Process Groups

- Defining and Aligning
- Initiating
- Planning
- Executing
- Monitoring and Controlling
- Releasing

Knowledge Areas

- Needs Assessment
- Stakeholder Engagement
- Elicitation
- Analysis
- Traceability and Monitoring
- Solution Evaluation

Product requirements

- Business requirement
- Stakeholder requirement
- Functional requirement
- Nonfunctional requirement
- Solution requirement
- Transition requirement
- Project requirement
- Quality requirement

Project success

- Business objectives
- Strategic alignment
- Benefits owner
- Measurement plan
- Risks
- Assumptions

The Value of Business Analysis

- Ability to implement strategy
- Organizational agility
- Management of projects
- Overall financial performance

3 critical areas

- People
- Processes
- Culture

Application of knowledge, skills, tools, and techniques to

- Determine problems and opportunities
- Identify business needs and recommend viable solutions to meet those needs and support strategic decision making
- Elicit, analyze, specify, communicate, and manage requirements and other product information
- Define benefits and approaches for measuring and realizing value, and analyzing those results

Product information

- Business goals and objectives
- Requirements
- Analysis models
- Backlogs
- Acceptance criteria and definition of associated metrics
- Product scope
- Product risks
- Assumptions
- Constraints
- Dependencies
- Issues