

# 9 - Solution Evaluation

## Tasks

Solution Evaluation includes the processes to validate a full solution or a segment of a solution that is about to be or has already been implemented. Evaluation determines how well a solution meets the business needs expressed by stakeholders, including delivering value to the customer.

Copyright - Michel Ajac - Switzerland 2023

### Solution Design



#### 9.1 - Evaluate Solution Performance

##### Solution Evaluation Approach



#### 9.2 Determine Solution Evaluation Approach

##### Solution Capability Matrix

Requirements of SAs		Low	Medium	High
Business Value	Business Value	Low	Medium	High
	Business Value	Low	High	Medium
Customer Satisfaction	Customer Satisfaction	High	Medium	Low
	Customer Satisfaction	Medium	Low	High
Risk of Failure	Risk of Failure	Low	High	Medium
	Risk of Failure	High	Medium	Low
Cost of Ownership	Cost of Ownership	Medium	Low	High
	Cost of Ownership	High	Low	Medium

#### 9.3 Evaluate Acceptance Results and Address Defects



#### 9.4 Obtain Solution Acceptance for Release